

T&C.

1. Subscription Plans

- Globex offers subscription-based access to its platform and services.
- Subscription plans may vary based on features, services, duration, and usage limits.
- Details of each plan are communicated at the time of purchase.

2. Payment Terms

- All subscription fees must be paid in advance.
- Payments can be made through approved online payment modes provided by Globex.
- Access to services will be activated only after successful payment confirmation.

3. Non-Refund Policy

- **All subscription payments are strictly non-refundable.**
- No refunds shall be provided for partial usage, non-usage, or early termination.
- Subscription fees remain non-refundable irrespective of any post-payment changes, upgrades, downgrades, or cancellations.

4. Plan Changes & Upgrades

- Subscription upgrades may be allowed during the active period, subject to additional charges.
- Downgrades or plan modifications will be effective only from the next billing cycle.
- Any change request after payment does not qualify for a refund or credit.

5. Auto-Expiry & Renewal

- Subscriptions are valid only for the selected duration.
- Unless explicitly stated, subscriptions do not auto-renew.
- It is the customer's responsibility to renew the subscription before expiry to avoid service disruption.

6. Transit Time & Delivery Terms

1. **Estimated Transit Time**

All transit times provided by Globex are **estimated only** and are based on information available at the time of booking.

2. **No Guaranteed Delivery Time**

Globex does not guarantee delivery within a specific time frame unless expressly agreed in writing. Transit times shall not be construed as a commitment or warranty.

3. **Factors Affecting Transit Time**

Transit times may vary due to factors beyond Globex's control, including but not limited to:

- Weather conditions

- Traffic congestion
- Port or terminal delays
- Customs clearance procedures
- Force majeure events
- Acts or omissions of third-party carriers or authorities

4. **No Liability for Delays**

Globex shall not be liable for any loss, damage, cost, or consequential loss arising from delays in transit, including business interruption or loss of profit.

5. **Third-Party Carriers**

Where services are provided through third-party carriers, their transit times, rules, and limitations shall apply.

6. **Customer Obligations**

The customer is responsible for timely submission of accurate documentation and information. Delays caused due to incorrect or incomplete details shall not be attributable to Globex.

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7. **Force Majeure**

Globex shall not be held responsible for delays caused by events beyond

reasonable control, including natural disasters, strikes, government actions, or unforeseen disruptions.

6. Taxes & Charges

- All prices are exclusive of applicable taxes unless stated otherwise.
- Any government taxes, duties, or levies (including GST) shall be borne by the subscriber.

7. Suspension or Termination

- Globex reserves the right to suspend or terminate access in case of:
 - Violation of platform terms
 - Misuse of services
 - Non-compliance with legal or regulatory requirements
- No refunds will be issued in such cases.

8. Modification of Terms

- Globex reserves the right to modify subscription pricing, plans, or payment terms at any time.
- Changes will be effective prospectively and communicated via the platform or official channels.

9. Governing Law

- These terms shall be governed by and construed in accordance with the laws of India.